

# SUB-PROCESSORS

Last Updated: 31st March 2025

This document outlines the sub-processors used by **HEYDOCS LTD** (“Company,” “we,” “us,” or “our”) in providing our services. These sub-processors process user data as part of our operations. We ensure that each sub-processor complies with relevant data protection regulations.

## 1. Core Sub-Processors

Company Name	Purpose of Processing	Privacy Policy
MongoDB	Database storing user data	<a href="#">MongoDB Privacy Policy</a>
Vercel	Hosting and deployment; access to user data in transit	<a href="#">Vercel Privacy Policy</a>
AWS (S3)	Storage of uploaded documents	<a href="#">AWS Privacy Policy</a>
Clerk	Authentication provider processing login information	<a href="#">Clerk Privacy Policy</a>
Cloudflare	DDoS protection and CDN	<a href="#">Cloudflare Privacy Policy</a>
Stripe	Payment processing	<a href="#">Stripe Privacy Policy</a>
Xero	Accounting and billing	<a href="#">Xero Privacy Policy</a>

## 2. Communications & Notifications Sub-Processors

Company Name	Purpose of Processing	Privacy Policy

<b>Postmark</b>	Sending transactional emails	<a href="#">Postmark Privacy Policy</a>
<b>Knock</b>	Notifications and alerts	<a href="#">Knock Privacy Policy</a>
<b>Intercom</b>	Customer support and user messaging	<a href="#">Intercom Privacy Policy</a>
<b>Loom</b>	Video communication and user support	<a href="#">Loom Privacy Policy</a>
<b>Cal.com</b>	Scheduling and meeting management	<a href="#">Cal.com Privacy Policy</a>

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### 3. Optional & Integration Sub-Processors

<b>Company Name</b>	<b>Purpose of Processing</b>	<b>Privacy Policy</b>
<b>Google</b>	Cloud services and authentication	<a href="#">Google Privacy Policy</a>
<b>Azure AD</b>	Identity and access management	<a href="#">Azure AD Privacy Policy</a>
<b>Zapier</b>	Workflow automation and integrations	<a href="#">Zapier Privacy Policy</a>
<b>Wonde</b>	MIS integration for schools	<a href="#">Wonde Privacy Policy</a>
<b>Attio</b>	Customer relationship management (CRM)	<a href="#">Attio Privacy Policy</a>

<b>Inngest</b>	Event-driven workflows and automation	<a href="#">Inngest Privacy Policy</a>
<b>Posthog</b>	Product analytics and usage tracking	<a href="#">Posthog Privacy Policy</a>

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## 4. Data Protection & Compliance

All sub-processors listed are vetted for compliance with relevant UK GDPR and EU GDPR requirements. We have agreements in place to ensure secure processing, data integrity, and privacy protection.

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## 5. Updates to This List

We may update this list periodically to reflect new sub-processors or changes in processing. Where required, significant changes will be communicated to users in advance.

For any inquiries related to sub-processors, please contact us at [help@calmcompliance.com](mailto:help@calmcompliance.com)